CHRISTCHURCH
HOUSING SOCIETY

PARKING

PROVISION FOR TENANTS AND THEIR VISITORS





Parking provision for tenants/visitors with no designated parking.

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This is a complex subject area that we deal as there are few hard and fast rules.

Therefore, tenants have varying expectations of us, and we must take what is, in our opinion, a ‘reasonable and proportionate’ approach when dealing with you, your visitors and other visitors to our sites.

Parking spaces are NOT allocated most likely due to planning requirement when our sites were first built.

All tenants must display a valid parking permit. Permits will only be issued to a tenant who is the registered keeper (or provide us with a copy of the V5 if they have bought a new car) and have car insurance relevant to their address.

Only one permit per household will be allowed.

Tenant parking is on a ‘first come first served’ basis and, with ever increasing car ownership, there may be more tenants’ cars than spaces. This is not something that we have any control over. You and/or your visitors should:

- only park within the marked bays
- not cause an obstruction to anyone needing to access parking spaces generally or impede access to, from or on the site
- not sit in a motor vehicle, or leave it unattended, with the engine running, particularly with the engine exhaust near doorways or people’s windows
- accept that parking spaces are provided, and are normally only to be used, for cars (not commercial vehicles) that are taxed (unless exempt), roadworthy and registered to the tenant of a Christchurch Housing Society property on the site.



In addition:

- We insist that any designated disabled spaces must be used by tenants display a valid blue badge.
- All tenants of the scheme are equally able to park anywhere on. Just because you normally park somewhere does not make it your space.
- Visitors and Christchurch Housing Society staff who expect to be there for more than a few hours are normally expected to park off site.
- There is no designated visitor parking for relatives or friends.
- If there is any specific or designated visitor parking including, for example, medics bays, they are not to be used as a convenient place to park up for a while and/or to be used to go off site, e.g. for shopping trips.

However, as with everything, there are always exceptions and the following are the types of people tenants might reasonably expect to see on site for short periods of time. These are people providing a service to Christchurch Housing Society's tenants and include but not exclusively:

- Any of the emergency services
- Hospital courtesy cars collecting or returning tenants
- Doctors
- Home from hospital care teams
- District nurses
- Meal home delivery services
- Removal companies/families/friends moving tenants in or out of their home
- People dropping off or collecting tenants from their home
- Trades people unloading goods including, for example, carpet fitters, boiler replacement fitters, kitchen/bathroom fitters
- Deliveries including, for example, 'meals on wheels'
- Contractors unloading tools and machinery, for example, gardeners and cleaners, etc
- Taxis
- Post office and parcel delivery services
- Car break-down services
- Refuse services

We also consider it may be reasonable for our contractors, when they are working, to park on site, the same for deliveries and others e.g. when someone is moving in or out or is frail and needs to be collected or dropped off for short periods of time.

You should normally only undertake what we consider to be minor repairs to your own registered car and not use the parking space/area for repairing anyone else's car etc.

You are also responsible within your tenancy agreement for you, your household and the conduct of any of your invited guests or visitors that may cause, is causing, or has caused a nuisance in the locality.

If you, your household or your invited visitors cause damage to the car parking spaces including, for example, oil spillages, you will be liable for the cost of reinstating the area to a condition that is acceptable to us.

You should be aware that vehicles parked on Christchurch Housing Society's property are at the owner's own risk.

Christchurch Housing Society does not accept liability for any loss or damage to any vehicles or individual's property. We normally consider that to be a matter for the vehicle/individual's own insurers or the police for criminal matters.

Moreover, our land is not counted for insurance purposes as parking 'off road', which means cars must be taxed (unless exempt) and be insured. Ultimately, we do not police the car parks daily. BUT if we do see cars not displaying a valid permit parking on several occasions, we reserve the right to issue parking tickets or treat this as a breach of tenancy.

Parking Fines

Following feedback from tenants and our recent tenant survey, we know that parking is a real issue for many of you. You asked us to do more to help make parking fairer, and we have listened.

Working with our Block Representatives, tenants have helped develop the parking rules for their estates. We will now be piloting a registered third-party parking company to help us enforce the rules you have helped create.

This means that residents or visitors who continually park against these agreed rules may receive a parking ticket. The aim is not to catch people out, but to encourage everyone to park responsibly and help keep spaces safe, fair and available for those who need them.

We hope this will help ease some of the parking pressure many of you face.



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